

## Our Mission

Improve client success  
by delivering  
creative solutions for  
branding and promotion.



imagine. create. transform.  
**graphicaladesign.com**

Graphic a la Design retains ownership\* of all original working files and/or artwork including preliminary designs and ideas, as well as native files unless an arrangement is made from the client to obtain the original working (native) files and/or artwork prior to the job being started. You, the client upon final payment of invoice will own final files (read only, print ready PDF(s)) and are permitted to use the file(s) at your discretion (e.g., reprint, post on internet etc.). All clients requesting logo design will receive the logo in its original native format (unlocked illustrator and/or .eps) for reproduction at the client discretion. Graphic a la Design retains the right to display the graphic design media in a portfolio and other advertising materials unless specified by the client before final payment.

**All deposits and final payments\*\* are non-refundable and non-transferable.**

**Domain/Website Transfer fee will apply\*\*\***

Graphic a la Design uses GoDaddy and WordPress website builders. All domain and websites are transferable. The process for transferring a domain and/or website name is not hard, but it does take time. The total process can take up to 10 days to complete.

You're not eligible to transfer a domain for a 60-day period after the following events:

- Registering or transferring a domain name
- Updating the registrant contact's organization
- Updating the registrant contact's first or last name and an organization is not listed

You're not eligible to transfer a domain for a 10-day period after changing your domain from one account to another via the Account Change Process. For more information, see ICANN's Inter-Registrar Transfer Policy and our Domain Name

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\*[www.ic.gc.ca/eic/site/icgc.nsf/eng/h\\_07066.html](http://www.ic.gc.ca/eic/site/icgc.nsf/eng/h_07066.html) \*\*<http://www.ic.gc.ca/eic/site/oca-bc.nsf/eng/ca02478.html>

\*\*\*To compensate Graphic a la Design for time and GoDaddy fees, all domain (\$70 ea.) and website (\$375 ea.) transfers are to be paid in advance, prior to transfer (HST will apply).